

### **Mother's Day campaign terms & conditions**

1. The promoter is Hidden Hearing Ltd, whose registered office is at Meadow House, Medway Street, Maidstone, Kent ME14 1HT.
2. The competition is open to residents of the United Kingdom aged 18 years or over except employees of Hidden Hearing and their close relatives and anyone otherwise connected with the organisation or judging of the competition.
3. There is no entry fee and no purchase necessary to enter this competition.
4. By entering this competition, an entrant is indicating his/her agreement to be bound by these terms and conditions.
5. Route to entry for the competition and details of how to enter are via <http://www.hiddenhearing.co.uk/mothers-day>
6. Entry is by nomination and attendance to a no obligation hearing test at a Hidden Hearing centre in the UK. Only one entry will be accepted per person. You can nominate yourself or another person, with their consent. Multiple entries from the same person will be disqualified.
7. Nominations are encouraged to supply additional information as to why they believe they, or the person they are putting forward, should be considered for the award.
8. All nominations received will be put forward to be tested, so a hearing loss and appropriate hearing solution can be established.
9. Individual nominations are encouraged to supply additional information as to why they believe they, or the person they are putting forward, should be considered for the award.
10. At least one of the following criteria to be met:
  - Has NHS aids but struggling with them
  - Has been waiting a long time for an NHS aid
  - Has been rejected for finance to purchase private aids
  - Is housebound / needs to be connected
  - A carer, support worker
  - Would make a significant difference to their life
  - Excludes current HH customers
11. Closing date for entry will be 27th March 2019, the hearing test needs to be attended before 18<sup>th</sup> April. After this date no further entries to the competition will be permitted. Winner will be announced on 1<sup>st</sup> April 2019.
12. No responsibility can be accepted for entries not received for whatever reason.
13. The promoter reserves the right to cancel or amend the competition and these terms and

conditions without notice in the event of a catastrophe, war, civil or military disturbance, act of God or any actual or anticipated breach of any applicable law or regulation or any other event outside of the promoter's control. Any changes to the competition will be notified to entrants as soon as possible by the promoter.

14. The prize is as follows:

The prize awarded is a hearing aid system prescribed by a hearing aid audiologist from Hidden Hearing following a full audiometric test, up to the value of £5,299. No cash or other alternatives will be offered. The prize is not transferable to any other individual. The winner will be chosen by panel of judges from the Campaign For Better Hearing by 1<sup>st</sup> April 2019.

15. The winner will be notified by telephone and email within 3 days of the closing date.

16. To claim the prize requires the personal fitting of the aid by Hearing Aid Audiologist.

17. If the winner cannot be contacted or does not claim the prize within 5 days of notification, we reserve the right to withdraw the prize from the winner and pick a replacement winner.

18. The promoter will notify the winner when and where the prize can be fitted.

19. The promoter's decision in respect of all matters to do with the competition will be final and no correspondence will be entered into.

20. The winner agrees to the use of his/her name and image in any publicity material, as well as their entry. Any personal data relating to the winner or any other entrants will be used solely in accordance with current UK data protection legislation and will not be disclosed to a third party without the entrant's prior consent.

21. The winner's name will be available 28 days after closing date by emailing the following address [nominations@hiddenhearing.co.uk](mailto:nominations@hiddenhearing.co.uk)

22. This promotion is in no way sponsored, endorsed or administered by, or associated with, Facebook, Twitter or any other Social Network. You are providing your information to Hidden Hearing and not to any other party.

23. The information provided will be used in conjunction with the following Privacy Policy found at <https://www.hiddenhearing.co.uk/privacy-policy>. Hidden Hearing also reserves the right to cancel the competition if circumstances arise outside of its control.